

Frequently Asked Questions about this report

1 Is the cost of medications included in here?

*Yes, pharmacy costs **are** included in these figures.*

2 There were more patients from my county than you are showing. Why?

Assignment to a county for this report is based upon zip code and county information contained in our VISTA computer system at the time the information is pulled. Some veterans are mobile and their addresses change frequently.

3 Where was this VA care provided?

This report covers care provided at any VA facility within VISN 23. It includes all the CBOC's and Outreach centers.

4 Why don't the number of veterans in each column add up to the "total" number?

The numbers shown for veterans treated are "unique" numbers. Not every veteran receiving non-VA care is also receiving direct VA provided care. Also, some veterans are seen at more than one VA facility.

5 Who do I call with questions?

*Questions concerning this report can be directed to **Mary Nimmerfroh, DSS Analyst**. Mary can be reached at **320-255-6480 ext 6655**.*